Hub Inspection Ready

Commissioner’s Forum
September 12, 2013
**Goal:** streamline development inspections through improving business processes and introducing new technology

<table>
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<tr>
<th>Enhancing Operations</th>
<th>Public-Facing Tools</th>
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<td>Automated routing and dispatch to deliver more inspections, faster</td>
<td>Online inspection requests with more precise scheduling</td>
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<td>Standardized electronic checklists to improve inspection consistency</td>
<td>Improved inspection tracking and notifications for all stakeholders</td>
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<td>Mobile technology puts key job information at inspectors fingertips</td>
<td>Self certification features help eliminate Department inspections</td>
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Technology Overview

- Accela Government Software (www.Accela.com) has been chosen as the backbone of the technology solution
  - Currently planned for deployment at other city agencies (e.g. DCA)
  - Deployed in a number of other jurisdictions
  - Features include managing processing flow and data collection, and mapping
The Department will convene a working group to facilitate industry participation in development of the program. Activities include:

- Discuss business process improvement ideas (e.g. inspection checklist)
- Demonstrate and obtain feedback on technology solution
- Help guide the Department in planning a successful launch